

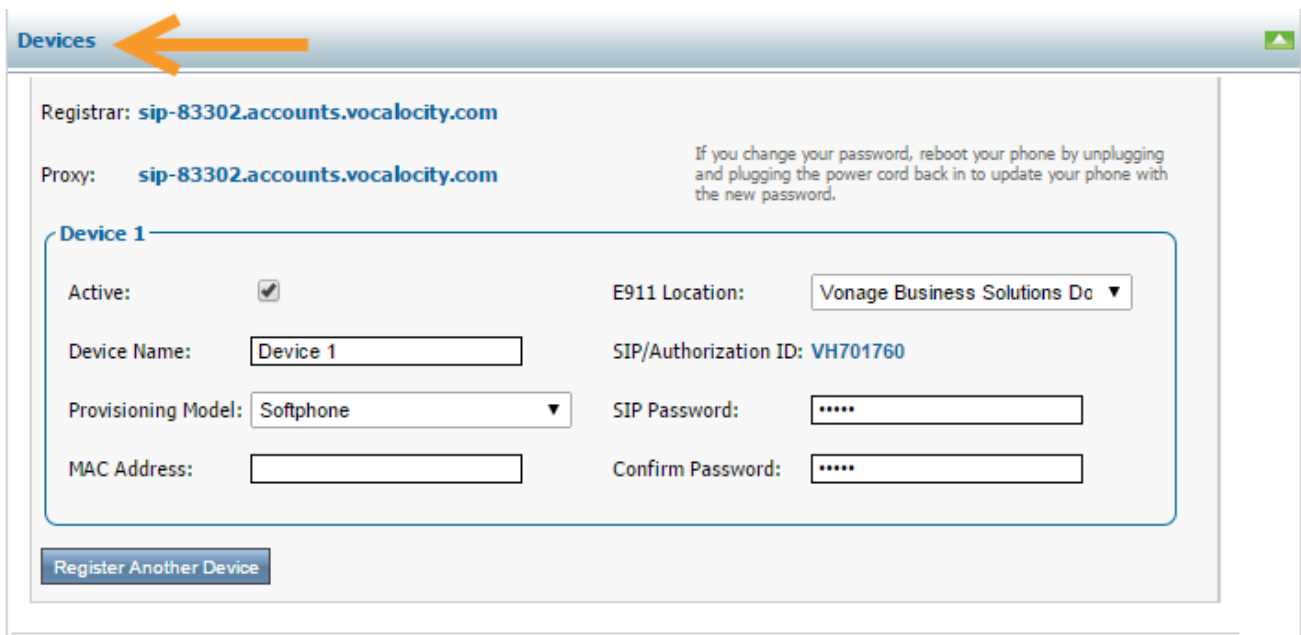
Use VoIP Phone Service

How to config Vonage on Ecsow Dialer

To use Vonage you must have Vonage soft phone service instead of their standard hardware phone service. Please contact Vonage if you don't already have.

Step 1, Find your Vonage SIP information.

1. Log in to the online user interface (<http://my.vonagebusiness.com>).
2. Click the My Extensions icon on the home page. Alternately, click the Phone System icon at the top of the page, and Extensions in the left navigation pane.
3. Click the extension you wish to configure.
4. Scroll to the bottom of the page, and click Devices to expand the section.



Devices

Registrar: sip-83302.accounts.vocalocity.com

Proxy: sip-83302.accounts.vocalocity.com

If you change your password, reboot your phone by unplugging and plugging the power cord back in to update your phone with the new password.

Device 1

Active: ☒

E911 Location: Vonage Business Solutions Do ▼

Device Name: Device 1

SIP/Authorization ID: VH701760

Provisioning Model: Softphone ▼

SIP Password:

MAC Address:

Confirm Password:

[Register Another Device](#)

Fields marked with an * are required

Step 2, Setup Vonage on Ecsow Dialer.

Click Ecsow Dialer menu Tools > Options. Fill in the Vonage account information on Ecsow as below.

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The image shows two parts of a VoIP phone configuration interface. On the left is the 'Devices' tab, and on the right is the 'Options' tab. Colored arrows indicate the mapping of fields between the two tabs:

- Registrar:** sip-83302.accounts.vocalocity.com (linked to Domain in Options)
- Proxy:** sip-83302.accounts.vocalocity.com (linked to Domain in Options)
- Device 1:**
 - Active:** ☒ (linked to Outbound Proxy in Options)
 - E911 Location:** Vonage Business Solutions-Bu (linked to Outbound Proxy in Options)
 - Device Name:** Device 1 (linked to Display Name in Options)
 - Provisioning Model:** Softphone (linked to SIP ID/User Name in Options)
 - MAC Address:** (linked to Authorization User in Options)
 - SIP/Authorization ID:** VH701760 (linked to Authorization User in Options)
 - SIP Password:** (linked to Password in Options)
 - Confirm Password:** (linked to Password in Options)

The 'Options' tab has the following fields:

- Account information from your SIP VoIP service provider:**
 - Display Name:** vocalocity
 - SIP ID/User Name:** VH701760
 - Domain:** sip-83302.accounts.vocalocity.com
 - Authorization User:** VH701760
 - Password:** (masked with dots)
- Outbound Proxy:**
 - Send outbound calls via:**
 - ☒ Domain
 - ☐ Proxy
- Concurrent Calls:**
 - Number of concurrent calls:** 1
- * SIP service must support multiple channels if you want to run concurrent calls**
- Advanced Settings** (button)
- OK** and **Cancel** buttons

Click "OK" to apply the settings.

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