

How to Setup

How to setup voice activity detection

Click Ecsow menu Tools > Options > Voice Activity Detection tab as below.

The screenshot shows the 'Options' dialog box with the 'Voice Activity Detection' tab selected. The dialog has a title bar with a globe icon and a close button. The tabs include General, SIP Account, Do-Not-Call, Voice Activity Detection, Call Distribution, Call Transfer, and Preset. The 'Voice Activity Detection' tab contains the following settings:

- ☒ Enable voice activity detection [Adjust threshold](#)
- When the answering machine is detected...**
 - ☐ Leave below message on the answering machine line after answering machine greeting
 [Record](#) [Browse...](#)
 - ☐ Hang up immediately if detect answering machine line
- When the human is detected...**
 - ☐ Play below message if human answered
 [Record](#) [Browse...](#)
 - ☐ Automatically hang up the call when above message finished playing
- Play greeting immediately...**
 - ☐ Play below message immediately when the call is answered
 [Record](#) [Browse...](#)
 - ☐ Automatically hang up the call when above message finished playing
- General**
 - ☐ Automatically hang up if the listener does not press a key within sec

(Notes: All voice message can only be heard at the remote party. The caller couldn't hear the voice message.)

OK Cancel

You can specify a message for Answering Machine lines. Also can specify a message for human answered lines.

If you want to play a message immediately when the line pickup, you can enable the play message immediately option.

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