

# Use VoIP Phone Service

## How to config ViaTalk on Ecsow Dialer

### Step 1, Getting the ViaTalk SIP Information.

Log into your web based control panel and click the 'SoftPhone Configuration' icon to review your SoftPhone credentials.

### Step 2, Fill in the SIP account on Ecsow Dialer.

The screenshot shows the 'Options' dialog box with the 'SIP Account' tab selected. The 'Account information from your SIP VoIP service provider' section contains the following fields:

- Display Name: Call Plan A
- SIP ID/User Name: 1555008556
- Domain: skywarp.vtnoc.net
- Authorization User: yoluskarter7895
- Password: (masked with dots)

The 'Outbound Proxy' section has the following options:

- Send outbound calls via:
- ☒ Domain
- ☐ Proxy (with an empty text field next to it)

The 'Concurrent Calls' section has the following options:

- Number of concurrent calls: 1
- \* SIP service must support multiple channels if you want to run concurrent calls

At the bottom of the dialog, there is an 'Advanced Settings' button and 'OK' and 'Cancel' buttons.

Click OK to apply the settings.

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Author: eva

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