Introduction

Overview

The predictive dialer uses your computer to deliver personal calls or leave answering machine messages with the option of using your own voice or using a pre-recorded voice. It can skip busy lines, no answer lines, and disconnected lines automatically.

Predictive Dialer contains the following features:

- Broadcast pre-recorded message
- Transfer live-calls to your agents while mass broadcasting.It will increase the efficiency of your agents by automatically filtering out unproductive calls and only involving your agents when a live human is on the line.
- You can simply skip answering machine pick-ups or leave a message to the link according to the settings
- Put call into waiting queue if there is no agent available

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