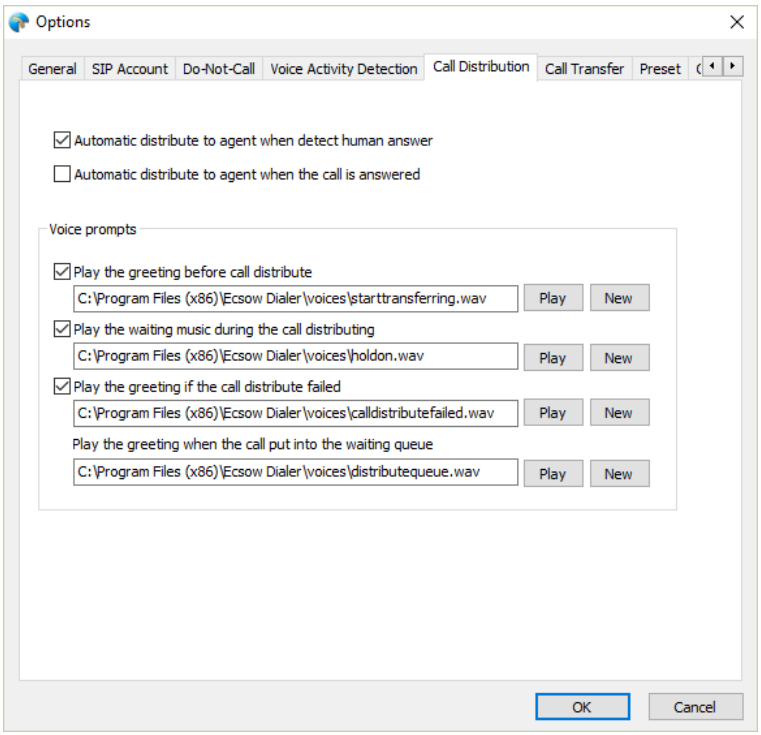
How to Setup

How to setup Call Auto Distribution

It will auto distribute the call to the available agent by default. And it will put the call into waiting queue if there no agent is available.



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Unique solution ID: #1009

Author: eva

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You can change the settings as your need.

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