

How to Setup Preset Notes / Preset Call Disposition/ Preset Greeting Message

You can preset the notes/call disposition/greeting message at Eccow dialer Preset tab.

Options

General SIP Account Do-Not-Call Voice Activity Detection Call Distribution Call Transfer Preset

Preset notes (separate with semicolons if more)

interested; not interested; already purchased;

Preset call disposition

Call Disposition	Description
Answering Machine Answered	The call is answered via answering machine.
Answering Machine Succeeded	The call is finished with the answering machine.
Call Distribute Failed	Call Distribute Failed.
Call Distribute Succeeded	Call Distribute Succeeded.
Call Distributing...	Call Distributing.
Call Failed	The call is failed, missed, refused or cancelled.

Preset greeting files

File Description	File Path
Product A	C:\Users\Q\Desktop\Audio\product-a.wav

OK Cancel

Unique solution ID: #1021

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