Use SIP Trunk / VoIP Phone Service
How to config Vonage on Ecsow Dialer / Voice Broadcast

To use Vonage you must have Vonage soft phone service instead of their standard hardware phone service. Please contact Vonage if you don't already have.

Step 1, Find your Vonage SIP information.

1. Log in to the online user interface (http://my.vonagebusiness.com).
2. Click the My Extensions icon on the home page. Alternately, click the Phone Systemicon at the top of the page, and Extensions in the left navigation pane.
3. Click the extension you wish to configure.
4. Scroll to the bottom of the page, and click Devices to expand the section.

Step 2, Setup Vonage on Ecsow Dialer.

Click Ecsow Dialer menu Tools > Options. Fill in the Vonage account information on Ecsow as below.

Use SIP Trunk / VoIP Phone Service
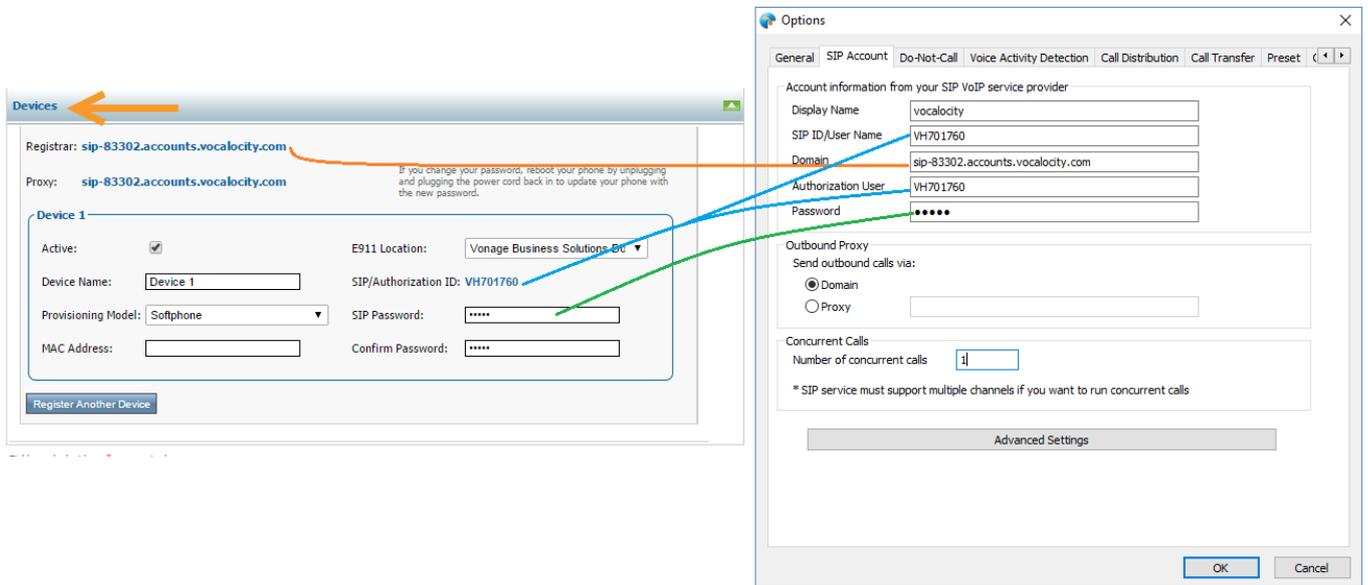
Click "OK" to apply the settings.

Unique solution ID: #1030
Author: eva
Last update: 2025-04-30 07:12