

Use SIP Trunk / VoIP Phone Service

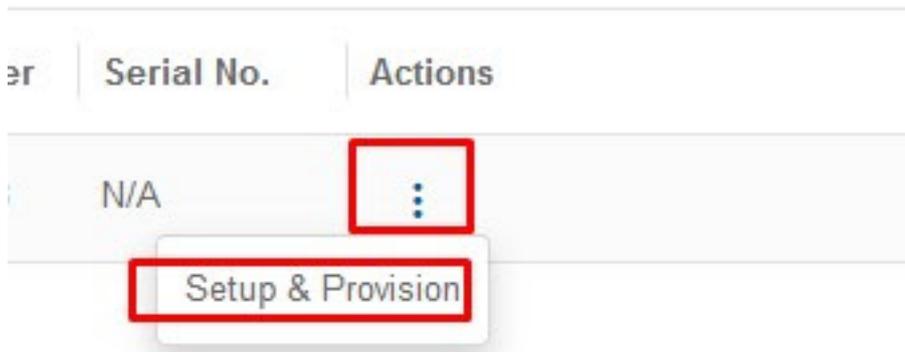
How to config RingCentral for Ecsow Dialer / Voice Broadcast

Step 1, Getting the SIP settings for manual Provision.

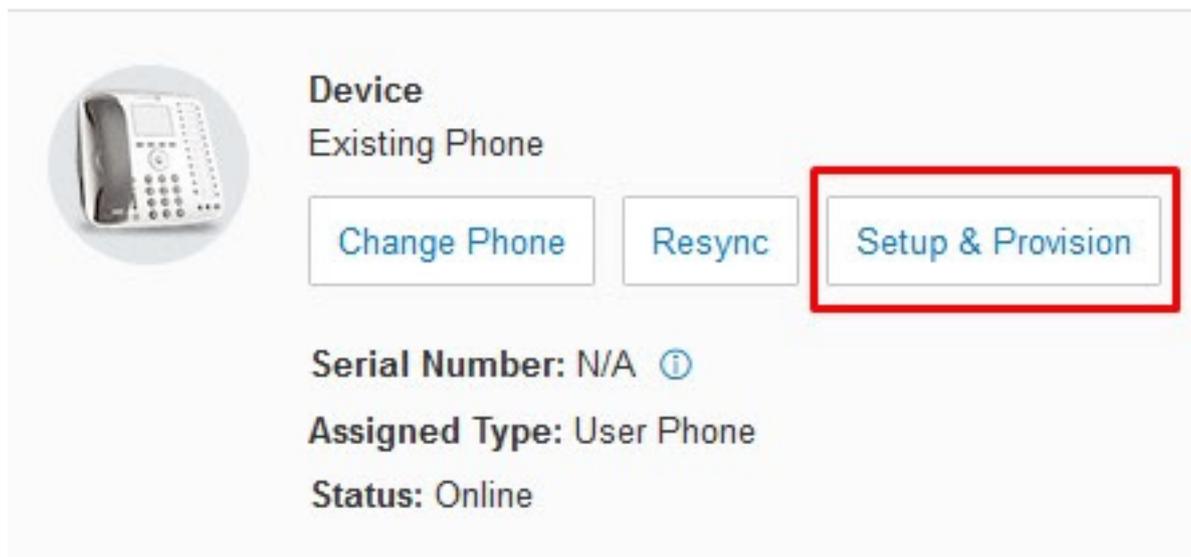
Getting the RingCentral SIP settings [here](#). Or see the below steps.

1. Log in as an Administrator to the RingCentral Online account.
2. Go to **Phone System > Phones & Devices**.
3. Under **User Phones**, look for the **Existing phone** that you wish to assign to your Ecsow dialer. Click the **existing phone** and then press **Setup & Provision** or under action select **Setup & Provision**. As shown below.

Picture 1:



Picture 2:



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4. Go to **Other Phones**. Under **Existing Phone** click Select.

Setup & Provisioning

1 Select Device 2 Provisioning 3 Finish

In addition to the devices RingCentral sells pre-provisioned, RingCentral supports assisted provisioning for additional models. If your model is not available via assisted provisioning, RingCentral may have documented how to manually configure it. Please see the [office devices](#) page for more information.

Select your phone model to begin:

Avaya IP Phones Cisco / Linksys IP Devices Polycom IP Phones Yealink IP Phones Unify IP Phones **Other Phones**

Existing Phone

Select

Cancel

5. In next section **Disable TLS**(secure voice transport to NO) and Select your nearest outbound Proxy , followed that you will get your SIP settings, which will be used in Ecsow dialer for registration.

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✓ Select Device ✓ Provisioning **3 Finish**

Manual Provisioning

To connect your device with RingCentral services, setup your device following the steps below. Configuration for each device may vary, please check with your device's manufacturer for specific instructions.

 Copy

Step 1: Will you be using secure voice transport on this device?

Yes - The device must support Transport Protocol version TLS 1.2 [Learn More](#)

No

Step 2: Configure SIP information

Field	Value
SIP Domain	sip.ringcentral.com:5060
Remote SIP port	5060
Local SIP port	5060
Outbound Proxy	SIP10.ringcentral.com:5090
Outbound Proxy Port	5090
User Name	[REDACTED]
Password	[REDACTED]
Authorization ID	[REDACTED]

Done

Step 2, Config RingCentral SIP Account on Ecsow Dailer.

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Assisted Generic IP Phone / Adaptor Provisioning - Finish

To configure your device to connect to the RingCentral service, you will need to provide the following information. The steps for programming will vary from device to device, so please check with your manufacturer for specific instructions.

Field	Value
SIP Domain	sip.ringcentral.com:5060
Outbound Proxy	sip10.ringcentral.com:5090
User Name	19703478934
Password	Yap873mQ
Authorization ID	179120550004

Options

General SIP Account Do-Not-Call Voice Activity Detection Call Distribution Call Transfer Preset

Account information from your SIP VoIP service provider

Display Name: Call Plan A

SIP ID/User Name: 19703478934

Domain: sip.ringcentral.com:5060

Authorization User: 17912050004

Password: ●●●●●●

Outbound Proxy

Send outbound calls via:

Domain

Proxy: sip10.ringcentral.com:5090

Concurrent Calls

Number of concurrent calls: 1

* SIP service must support multiple channels if you want to run concurrent calls

Advanced Settings

OK Cancel

It needs to enable the "Allow IP Rewrite" option as the below image shows.

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Options

General SIP Account Do-Not-Call Voice Activity Detection Call Transfer Preset Call Script Advanced

Account information from your SIP VoIP service provider

Display Name Call Plan A

SIP ID/User Name 19703478934

Domain sip.ringcentral.com:5060

Authorization User 19703478934

Password ●●●●●●●●

Outbound Proxy

Send outbound calls via:

Domain

Proxy sip10.ringcentral.com:5090

Concurrent Calls

Number of concurrent calls 1

* SIP service must support multiple channels if you want to run concurrent calls

Mark the above SIP account as SIP Trunking (Such as twilio SIP Trunking)

Media Encryption Disabled

Allow IP Rewrite

Advanced Settings

OK Cancel

Click the OK button to apply the settings.

Unique solution ID: #1032

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