Use SIP Trunk / VoIP Phone Service
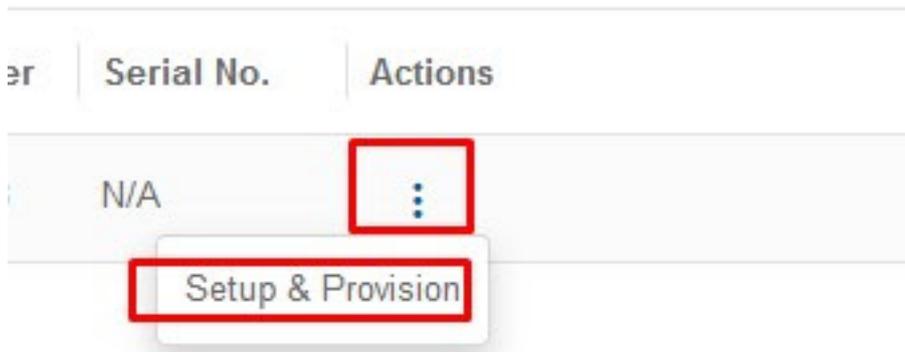# How to config RingCentral for Ecsow Dialer / Voice Broadcast

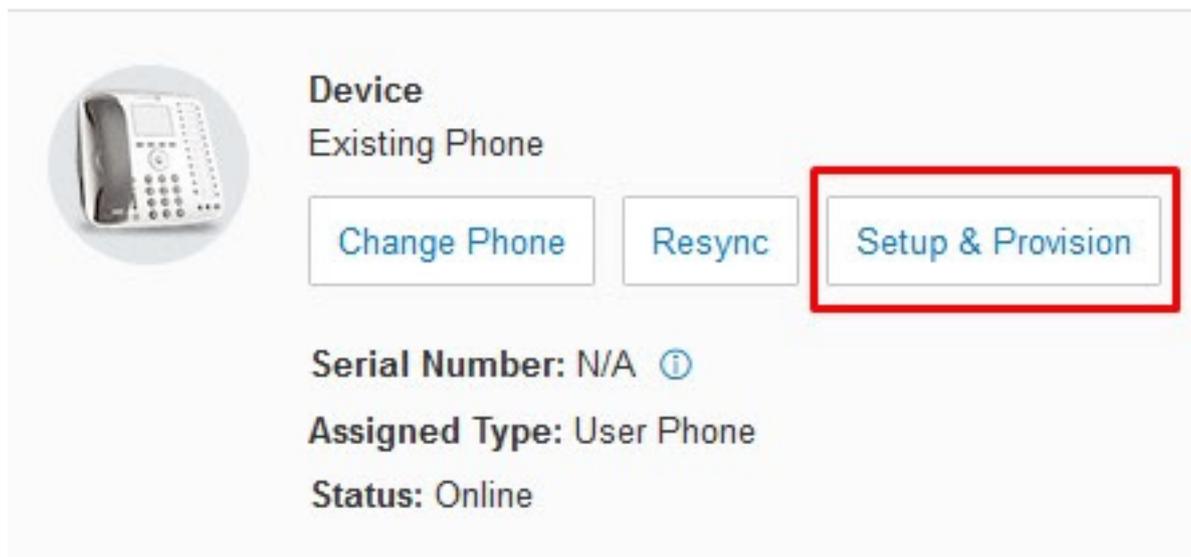**Step 1**, Getting the SIP settings for manual Provision.

Getting the RingCentral SIP settings here. Or see the below steps.

1. Log in as an Administrator to the RingCentral Online account.

2. Go to **Phone System > Phones & Devices**.

3. Under **User Phones**, look for the **Existing phone** that you wish to assign to your Ecsow dialer. Click the **existing phone** and then press **Setup & Provision** or under action select **Setup & Provision**. As shown below.

Picture 1:

Picture 2:

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4. Go to **Other Phones**. Under **Existing Phone** click Select.

5. In next section **Disable TLS**(secure voice transport to NO) and Select your nearest outbound Proxy , followed that you will get your SIP settings, which will be used in Ecsow dialer for registration.

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Manual Provisioning

To connect your device with RingCentral services, setup your device following the steps below. Configuration for each device may vary, please check with your device's manufacturer for specific instructions.

🗗 Copy

Step 1: Will you be using secure voice transport on this device?

◯ Yes - The device must support Transport Protocol version TLS 1.2 Learn More

⦿ No

Step 2: Configure SIP information

Field	Value
SIP Domain	sip.ringcentral.com:5060
Remote SIP port	5060
Local SIP port	5060
Outbound Proxy	SIP10.ringcentral.com:5090 ▾
Outbound Proxy Port	5090
User Name	1▬▬▬▬▬
Password	▬▬▬▬▬
Authorization ID	▬▬▬▬▬

Done

Step 2, Config RingCentral SIP Account on Ecsow Dailer.

Use SIP Trunk / VoIP Phone Service

Assisted Generic IP Phone / Adaptor Provisioning - Finish

To configure your device to connect to the RingCentral service, you will need to pro
following information.
The steps for programming will vary from device to device, so please check with y
manufacturer for specific instructions.

Field	Value
SIP Domain	sip.ringcentral.com:5060
Outbound Proxy	sip10.ringcentral.com:5090
User Name	19703478934
Password	Yap873mQ
Authorization ID	179120550004

Options — ☐ ✕

General | **SIP Account** | Do-Not-Call | Voice Activity Detection | Call Distribution | Call Transfer | Preset ◄ ►

Account information from your SIP VoIP service provider

Display Name	Call Plan A
SIP ID/User Name	19703478934
Domain	sip.ringcentral.com:5060
Authorization User	17912050004
Password	••••••••

Outbound Proxy
Send outbound calls via:
○ Domain
◉ Proxy   sip10.ringcentral.com:5090

Concurrent Calls
Number of concurrent calls   [1]

* SIP service must support multiple channels if you want to run concurrent calls

[Advanced Settings]

[OK] [Cancel]

It needs to enable the "Allow IP Rewrite" option as the below image shows.

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Click the OK button to appy the settings.

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