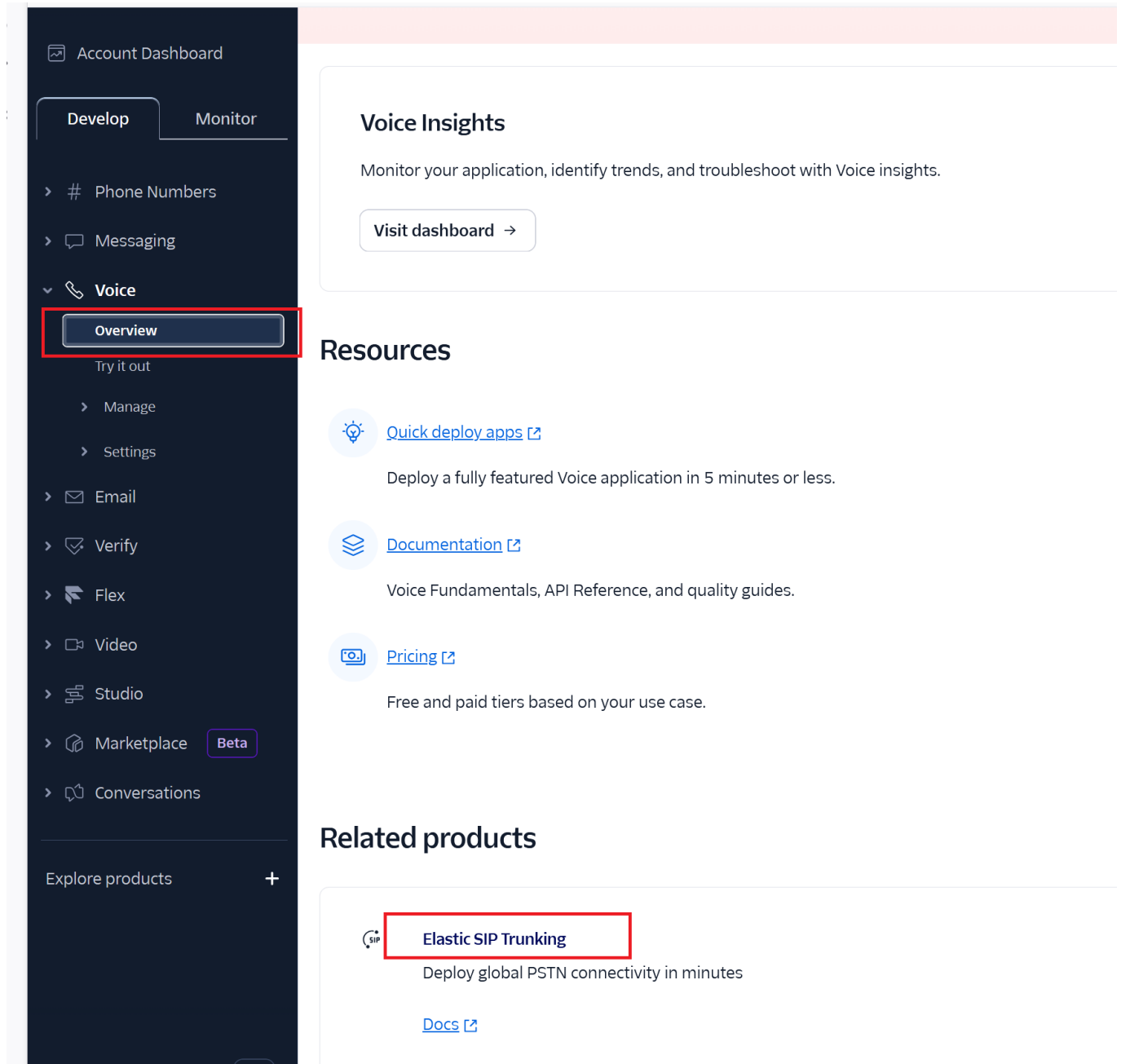# Use SIP Trunk / VoIP Phone Service
How to config Ecsow Dialer / Voice Broadcast to use Twilio?

A. You can follow the below steps if you want to use the twilio **Elastic SIP Trunking** to work with Ecsow dialer.

1, Click the "overview" under the "Voice" menu after you login your twilio account. Then click the "Elastic SIP Trunking" link as below.

2, It will show up the "Elastic SIP Trunking" page as below, then click the "Create new SIP Trunk" button from the "Trunks" page.

Elastic SIP Trunks

Twilio's Elastic SIP Trunking enables you to make & receive telephone calls from your IP communications infrastructure around the globe over a public or private connection.

If you're interested in accessing Twilio's Programmable Voice platform from your IP communications infrastructure, go to Programmable SIP Domains.

You have no Elastic SIP Trunks

Create new SIP Trunk

3, You need to input a name.

Create A New SIP Trunk

Name your new SIP Trunk, then configure it in the following steps.

FRIENDLY NAME

test

Cancel   Create

4,By default, it do not need to change anything on General page. Just click the Save button as below.
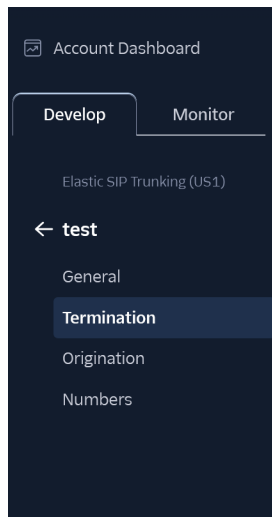
Use SIP Trunk / VoIP Phone Service

5, Click the "Termination" menu to config it. You need to input the Termination SIP URI with any name. This is the domain name for Ecsow dialer.
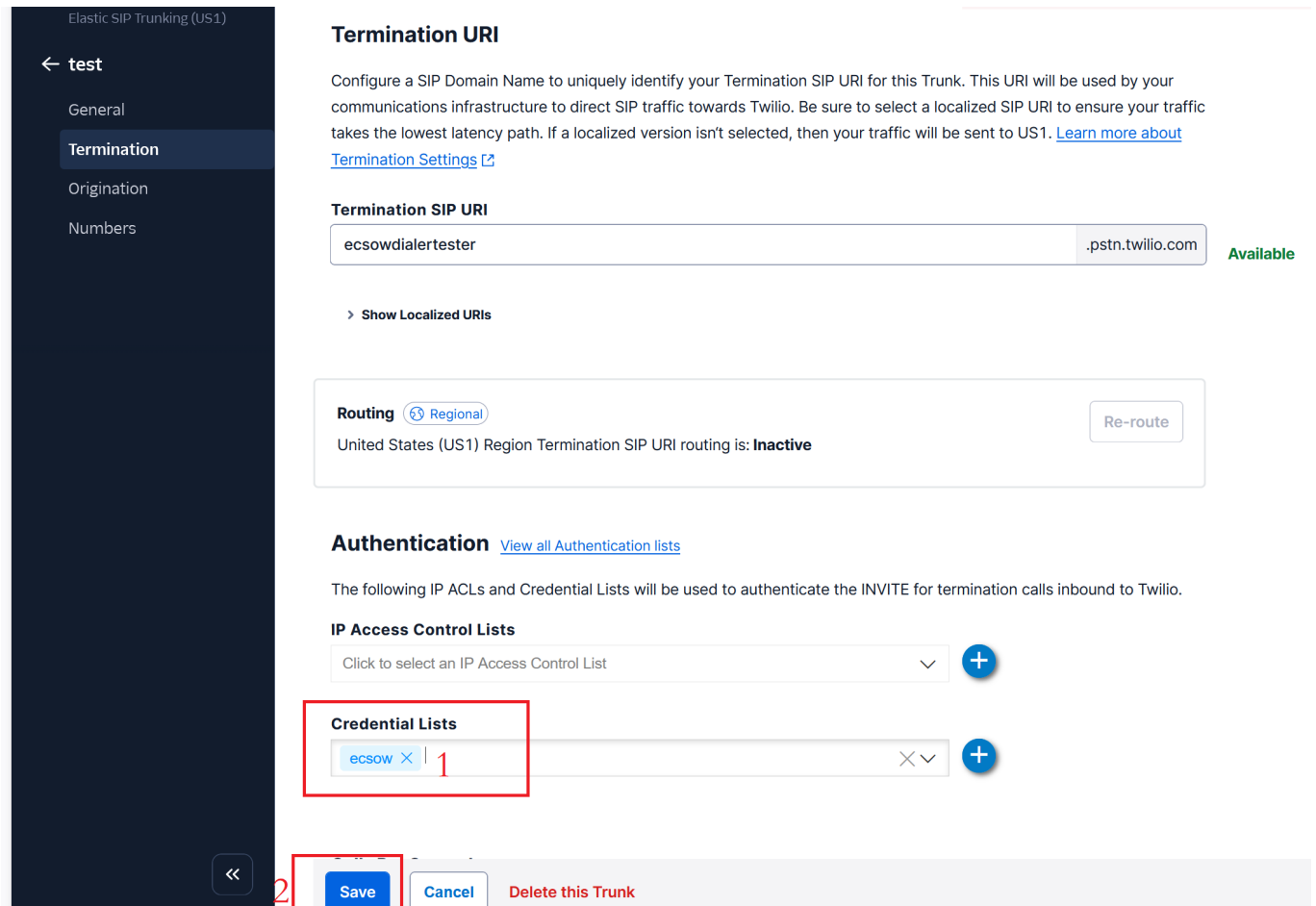
6, You need to add Authentication. Click the + icon from Credential Lists option, then input the username and password. Please remember the username and password, it will be used on Ecsow dialer later.
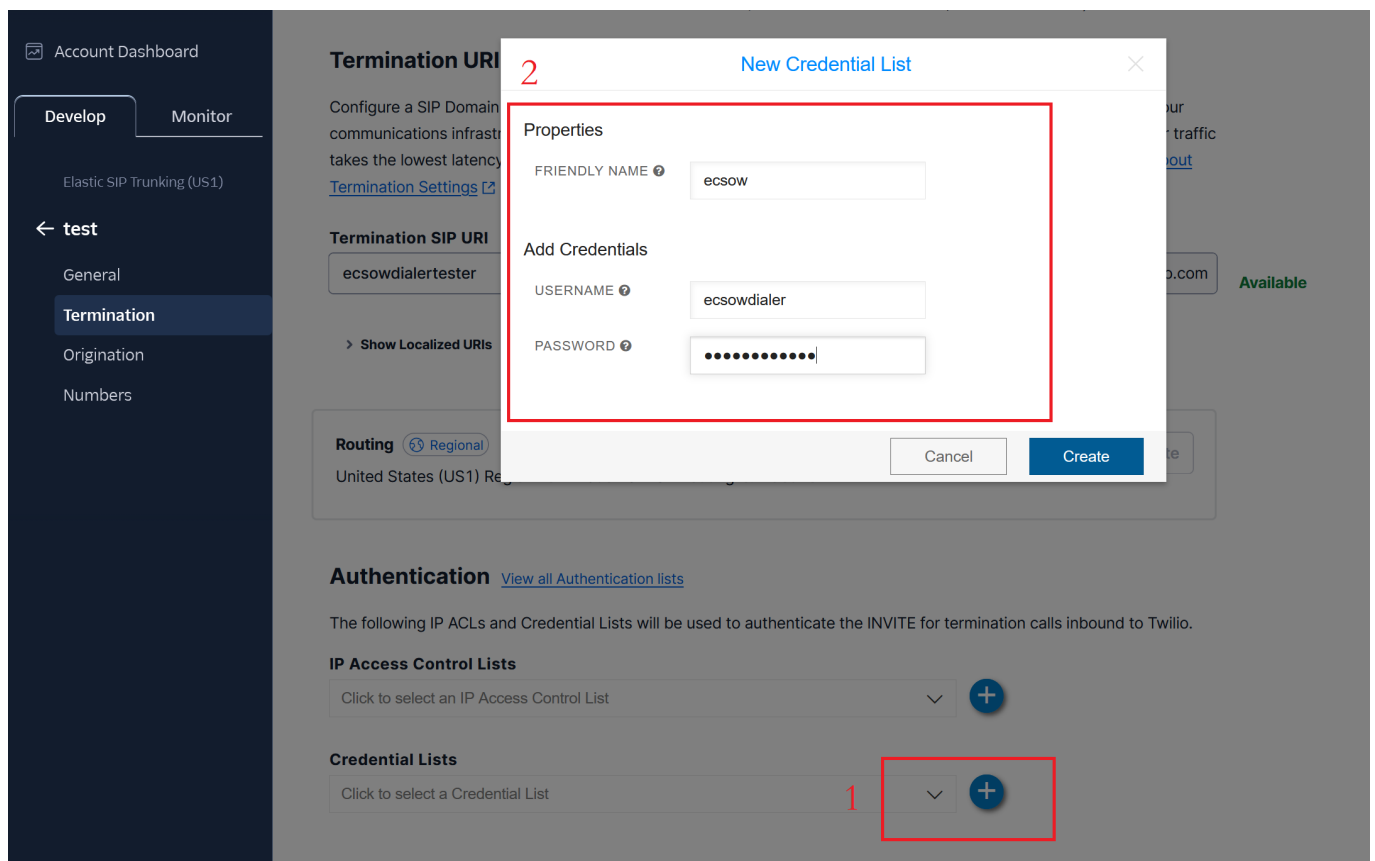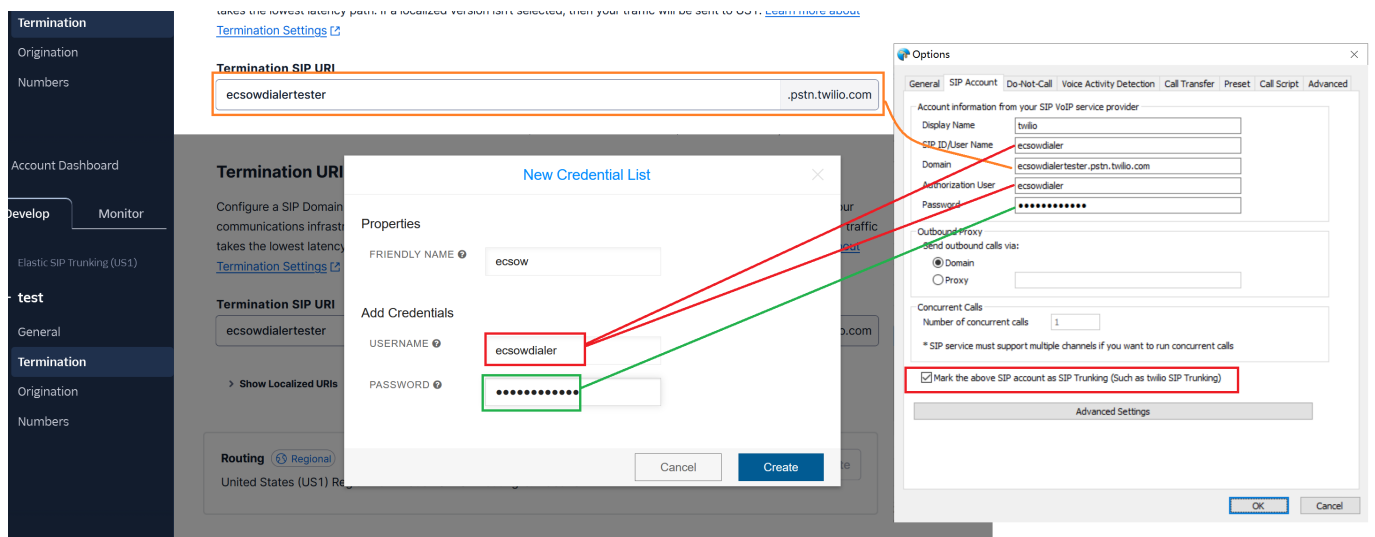

7, Select the Credential you just added as the below image step 1 shows. Then click the "Save" button to save your settings.

8, You can input your SIP Trunk information on Ecsow dialer as the below image shows.
Please enable the "Mark the above SIP account as SIP Trunking" option.

9, The twilio SIP trunk request the **+** symbol before the Country code. Please remember to add it.

Use SIP Trunk / VoIP Phone Service

Options ✕

| General | SIP Account | Do-Not-Call | Voice Activity Detection | Call Transfer | Preset | Call Script | Advanced |

Specify the phone number Country/Region code

Country/Region code: `+1` For example: 1 for USA

Specify the number of seconds to wait for an answer

Wait for answer (seconds): `45`

If the call is failed it can be postponed(redial)

Maximum attempts: `0`

Specify a pause time between calls

Pause seconds between calls: `5`

OK   Cancel

Now, you can make a test call to twilio test number (650)489-4546) or (415)475-8378.

B. You can follow the below steps ilf you use the **twilio voice sevice**.

Once your active your sip account on Twilio.com. You will got the following credentials information as the below shows.
Please use the following credentials to setup your Ecsow Dialer System.

Domain/Host: justcallv1.sip.us1.twilio.com
Username: 191287
Password: Oc1544519871

Use SIP Trunk / VoIP Phone Service

Input your SIP information at Ecsow dialer -> SIP Account tab as the below image shows.

Domain/Host: justcallv1.sip.us1.twilio.com

Username: 191287

Password: 0c1544519871

Click the "OK" button to apply your settings.

Unique solution ID: #1047

Author: eva

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