

How to Setup

How to setup Call Script

The call script will pop up along the right side of the contact information window. It's helpful when calling your prospects.

The screenshot shows a software window titled "Options" with a close button (X) in the top right corner. The window has several tabs: "Do-Not-Call", "Voice Activity Detection", "Call Distribution", "Call Transfer", "Preset", "Call Script" (which is selected), and "Advanced". There are left and right arrow buttons next to the "Advanced" tab.

Under the "Call Script" tab, there is a checked checkbox labeled "Display call script when the call is connected". Below this is a rich text editor with a toolbar containing icons for bold (B), italic (I), underline (U), font color, bulleted list, numbered list, decrease indent, increase indent, and undo/redo. The text in the editor is:

Hi, is this _____{\${last_name}} {\${first_name}}_____

Hi, _____{\${last_name}}_____ my name is Amy.

I am calling from ABC Advertising.

I was wondering if you have a few minutes to speak with me in re-guards to your ad on Facebook.

Below the text area is a list of variables:

{\${first_name}} {\${last_name}} {\${phone}} {\${email}} {\${company}} {\${job}} {\${address}} {\${city}} {\${state}}
{\${country}} {\${zip}} {\${website}} {\${fax}} {\${other}}

At the bottom right of the dialog are "OK" and "Cancel" buttons.

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Author: eva

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