

How to Setup

Predictive Dialer Agent Setup on same LAN Computer

For the agent to work on a computer other than the dialing computer, you need to [download](#) and install the [Remote Agent](#) program on another PC(it can be in the same office as the dialing computer or anywhere there is an internet connection).

After you have installed the Remote Agent software, run it and input the Agent account profile which you added on Predictive Dialer.

The image shows a screenshot of a software window titled "Options" with a close button (X) in the top right corner. The window has two tabs: "General" and "SIP Settings". The "SIP Settings" tab is active. It contains four input fields, each with an asterisk (*) to its right, indicating they are required:

- User ID: Melvin
- Password: Masked with seven black dots
- Domain: 192.168.1.3
- Proxy: (Empty)

Below these fields is a button labeled "Advanced Settings". At the bottom right of the window are two buttons: "Apply" and "Cancel".

Notes: You need to add agent account at Ecsow Predictive Dialer before you config it on Remote Agent software.

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