

How to Setup

Predictive Dialer Agent Setup on same LAN Computer

For the agent to work on a computer other than the dialing computer, you need to [download](#) and install the [Remote Agent](#) program on another PC(it can be in the same office as the dialing computer or anywhere there is an internet connection).

After you have installed the Remote Agent software, run it and input the Agent account profile which you added on Predictive Dialer.

The screenshot shows a window titled "Options" with a close button (X) in the top right corner. Inside the window, there are two tabs: "General" and "SIP Settings". The "SIP Settings" tab is selected. Below the tabs, there are four input fields, each followed by an asterisk (*):

- User ID: Melvin
- Password: [masked with dots]
- Domain: 192.168.1.3
- Proxy: [empty]

Below these fields is a button labeled "Advanced Settings". At the bottom right of the window are two buttons: "Apply" and "Cancel".

Notes: You need to add agent account at Ecsow Predictive Dialer before you config it on Remote Agent software.

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