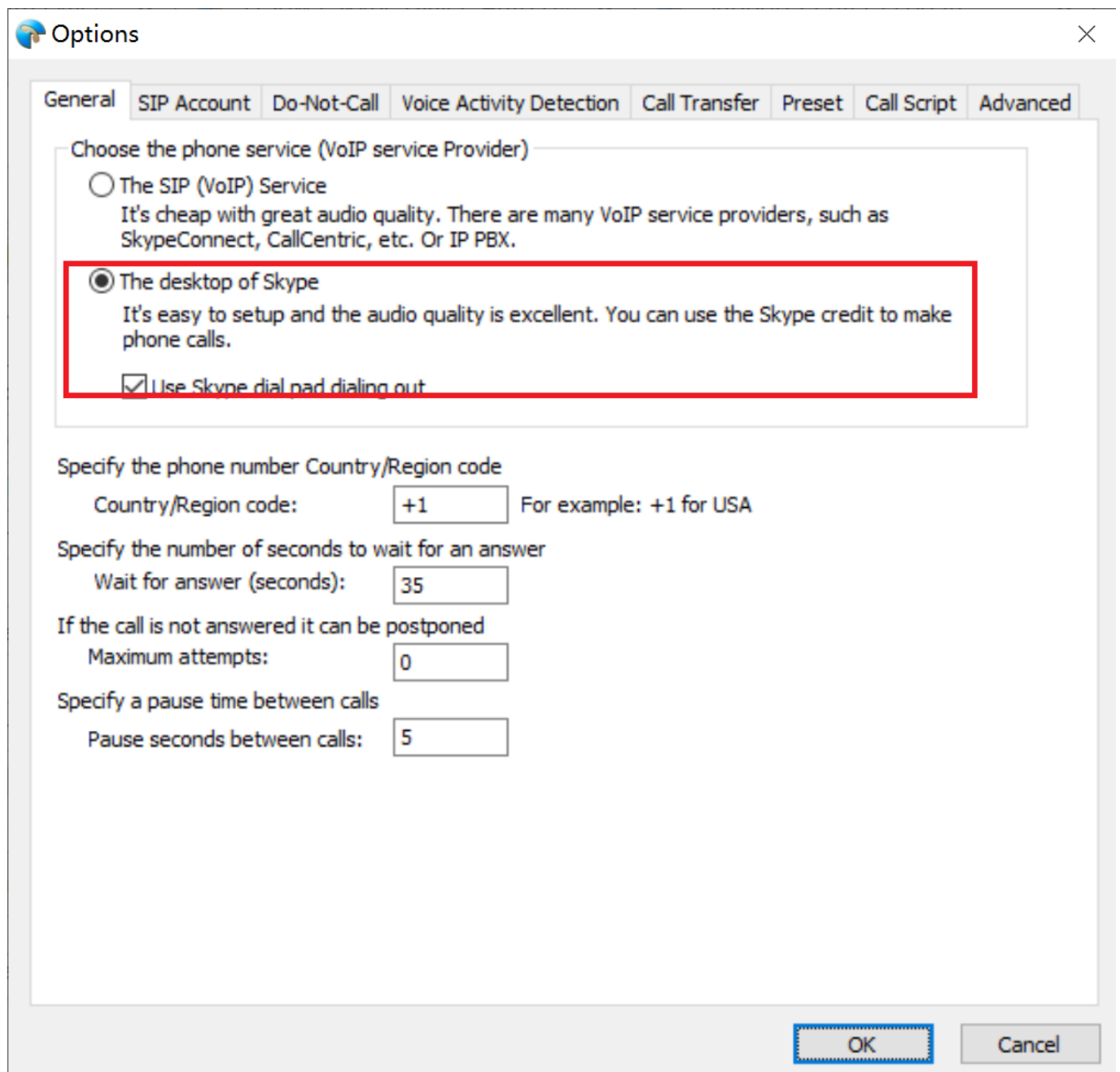


How to Setup

How to use the desktop of Skype to work with Ecsow dialer?

Notes: The desktop of Skype only support one line, and only supported by **Ecsow Auto Dialer - Single line edition**.

Once your installed Ecsow Auto Dialer - Single line Edition. Please click Ecsow menu Tools > Options > General tab to enable the "The desktop of Skype" option as below image shows.



The screenshot shows the 'Options' dialog box with the 'General' tab selected. The 'Choose the phone service (VoIP service Provider)' section has two radio button options: 'The SIP (VoIP) Service' and 'The desktop of Skype'. The 'The desktop of Skype' option is selected and highlighted with a red rectangular box. Below this, the 'Use Skype dial pad dialing out' checkbox is checked. The 'Specify the phone number' section includes a 'Country/Region code' field with '+1' and a 'Wait for answer (seconds)' field with '35'. The 'If the call is not answered it can be postponed' section has a 'Maximum attempts' field with '0'. The 'Specify a pause time between calls' section has a 'Pause seconds between calls' field with '5'. At the bottom right, there are 'OK' and 'Cancel' buttons.

auto dialing use Skype

It will show "Connected to Skype" status once it connect to your Skype as below image shows.

How to Setup

Ecsow Dialer - Single-line Edition

File Import Export Tools Report Help

	First Name	Last Name	Phone Number	Notes	Call Disposition	Duration
4	urbinati franck	1 r alzette	0000000000		Call Succeeded (100%)	00:01:20
5	mazurier magali	2 r alzette	0000000000		Call Succeeded (100%)	00:02:25
6	sguerra daniel	3 r alzette	0000000000		Call Succeeded (100%)	00:02:25
7	ruggieri patrick	4 r alzette	0000000000		Call Succeeded (100%)	00:02:25
8	trela andr??7 bi...	54880	0000000000		Answering Machine Succ...	00:02:24
9	eustachi rose ...	9 r alzette	00 00 00 00 00		Call Failed ()	
10	mira giovani	12 r alzette	00 00 00 00 00		Call Failed ()	
11	balducci laur#	16 r alzette	00 00 00 00 00		Call Failed ()	

Automatic Dialing: Start Dialing, Pause Dialing

Semi-Automatic Dialing: Start Dialing, Dial Next

C:\Users\win8s\Documents\Ecsow\Campaign-2019-05-08_15-08-34.xml

Connected to Skype

dialer connect to the Skype

Once it connected to your Skype, you can start dialing immediately.

Unique solution ID: #1044

Author: eva

Last update: 2020-09-02 03:55