

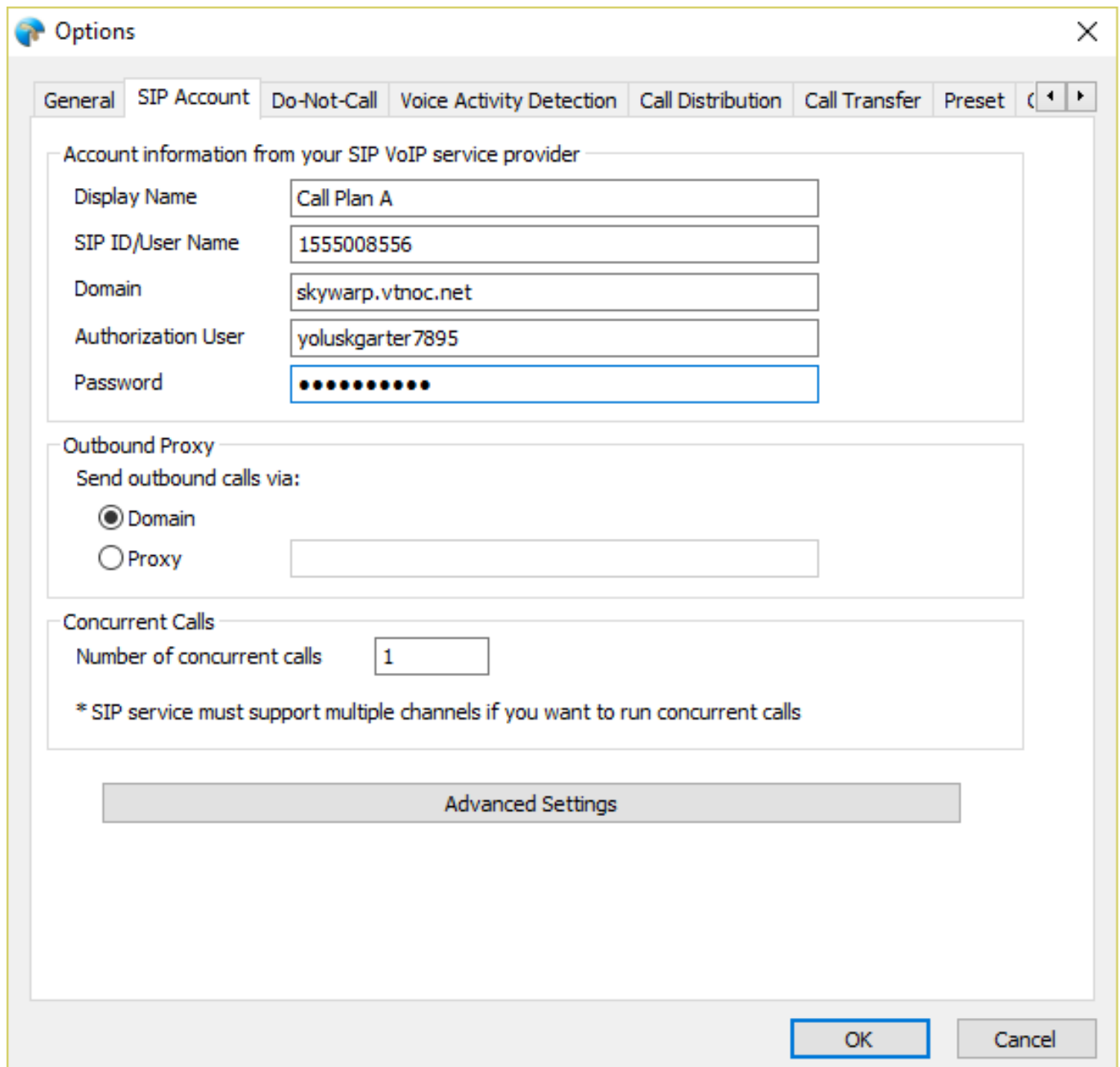
# Use VoIP Phone Service

## How to config ViaTalk on Ecsow Dialer

### Step 1, Getting the ViaTalk SIP Information.

Log into your web based control panel and click the 'SoftPhone Configuration' icon to review your SoftPhone credentials.

### Step 2, Fill in the SIP account on Ecsow Dialer.



The screenshot shows a window titled "Options" with a close button (X) in the top right corner. The window has several tabs: "General", "SIP Account", "Do-Not-Call", "Voice Activity Detection", "Call Distribution", "Call Transfer", and "Preset". The "SIP Account" tab is selected. Below the tabs, there are three sections:

- Account information from your SIP VoIP service provider**: This section contains five text input fields:
  - Display Name: Call Plan A
  - SIP ID/User Name: 1555008556
  - Domain: skywarp.vtnoc.net
  - Authorization User: yoluskarter7895
  - Password: A field with 10 dots, indicating a masked password.
- Outbound Proxy**: This section contains the text "Send outbound calls via:" followed by two radio buttons:
  - Domain
  - Proxy
- Concurrent Calls**: This section contains a text input field for "Number of concurrent calls" with the value "1". Below this field is a note: "\* SIP service must support multiple channels if you want to run concurrent calls".

At the bottom of the dialog, there is a button labeled "Advanced Settings". At the very bottom right, there are two buttons: "OK" and "Cancel".

Click OK to apply the settings.

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